2024 Benefits GUIDE







Welcome to your 2024 benefits program

At Yuma Regional Medical Center (YRMC), we're committed to providing benefits that help you and your family achieve the best possible physical, financial, and emotional wellbeing. We also recognize that employee benefits play a big part in helping you achieve your health and financial goals, which is why we provide you with a comprehensive, flexible benefits package designed to meet your individual needs.

Think like a consumer. When you are a smart healthcare shopper- by living healthy, receiving preventive care, and understanding the cost of different care options- you're able to better manage your health and your spending. This helps build a stronger future for you and YRMC.

Take action. We encourage you to review the 2024 benefits guide carefully so that you understand what's available and can choose the coverage that is right for yourself and your family. Then be sure to enroll during the enrollment period to ensure you receive the coverage you want.

Eligibility

All regular full-time employees who work at least 60 hours per pay period are eligible to receive YRMC benefits. As long as you are eligible, your benefits become effective on your date of hire. You may also enroll your eligible dependents for coverage. Your eligible dependents include:

- Your legal spouse or qualified domestic partner
- Children under the age of 26, regardless of student, dependency, or marital status
- Children who are fully dependent on you for support due to a mental or physical disability, and who are indicated as such on your federal tax return, may continue coverage past age 26

All employees (including part-time, seasonal, temp, and PRN): Eligible for the retirement plan. Seasonal: Eligible for the high deductible plan coverage for Employee Only. Pastoral Care Residents: Eligible for the majority of benefits, but at the Employee Only coverage level.

New hires

All elections you make as a new hire will be effective on the first day of employment. Once you enroll, please allow 2-3 weeks for your benefits information to arrive in the mail. You must enroll within 30 days from you date of hire. Otherwise, you will have to wait until open enrollment to enroll in benefits.





Qualified Life Events

Generally, you may only change your benefit elections during the annual enrollment period. However, you may change your benefit elections during the year if you experience a Qualified Life Event, including:

- Marriage
- Divorce or legal separation
- Birth of your child
- · Death of your spouse or dependent child
- · Adoption of or placement for adoption of your child
- Change of employment status by you or your spouse
- Loss or gain of other coverage
- Qualification by the plan administrator of a Medical Child Support Order

You must notify the Benefits Team within 30 days of the Qualified Life Event. Depending on the type of event, you may need to provide proof of the event. If you do not contact the Benefits Team within 30 days of the qualified event, you will have to wait until the next annual Open Enrollment period to make changes, unless you experience another Qualified Life Event.

Dependent Eligibility Verification:

You will be required to provide documentation to support the eligibility of any dependents you elect to enroll in a YRMC benefit plan. Examples of documents that can support the dependent eligibility includes:

• Birth certificate • Marriage certificate • Affidavit

How to enroll

To make your enrollment selection, go to Employee Space (INFOR) and click on the Benefits icon. What you will need for dependents and beneficiaries:

- Social Security number(s) for all enrollees
- Date(s) of birth for all dependents, spouse, or domestic partner
- Current address for all enrollees
- Phone number(s) for beneficiaries

Don't forget to print a copy of your benefits summary report for your records. This is your enrollment confirmation.

Questions? If you need help with your enrollment, or have questions, please email the Benefits Team at benefits@yumaregional.org.

What happens if you don't enroll?

The Benefits Team highly encourages employees to review and update their benefits every year. If you do not take action during your enrollment period, some benefits will roll-over to 2024 and others will not carry over.

| Benefit Type | 2023 enrollment carries over to 2024 | Changes in 2024? | |
|---|--------------------------------------|--|--|
| Medical/Pharmacy | Yes | Yes, rates, network, and Health Savings Plan deductible | |
| Dental | Yes | Yes, rates only | |
| Vision | Yes, but not new plan option | Yes, rates and new plan option available | |
| Health Savings Account (HSA) | No | Yes, limits change every year | |
| Health Care Flexible Spending Account | No | Yes, limits change every year | |
| Dependent Care Flexible Spending Account | No | This benefit is no longer available | |
| Life Insurance | Yes | Yes, benefit structure changes onl | |
| Accidental Death and Dismemberment (AD&D) | Yes | No | |
| Short-Term Disability | Yes | No | |
| Long-Term Disability | Yes | No | |
| Aflac Accident, Critical Illness and Hospital Indemnity | Yes | No | |
| Legal Insurance | Yes | Yes, rates only | |
| Identity Theft Protection | Yes | No | |
| Life Style Account | N/A | No | |



Medical plans

For 2024, you have the choice of two medical plans with a range of coverage levels and costs. This gives you the flexibility to choose what fits your needs and budget.

Medical plan options:

- **PPO Plan**, a preferred provider organization plan has a lower deductible than the Health Savings Plan, but with higher premium contributions per paycheck.
- **Health Savings Plan (HSP)**, is a high-deductible health plan that puts you in charge of your spending through a lower premium contribution, higher deductibles, and a tax-free Health Savings Account (HSA).

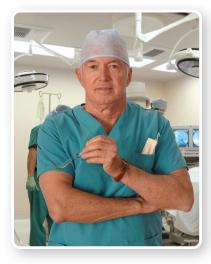
Key features

Both of YRMC's medical plans offer:

- Comprehensive, affordable coverage for a wide range of health care services
- Flexibility to see any provider you want, although in most cases your benefits are greater (and your out-of-pocket expenses less) when you see a network provider
- In-network preventive care, with services such as annual physicals, recommended immunizations, well-woman and well-child exams, flu shots, and routine cancer screenings are covered at 100%
- In-network telehealth option. You will have 24/7/365 access to care across the country, plus the opportunity to lower medical costs due to cost avoidance and engagement via telecommunication technology (phone, web video, email, etc.)
- Prescription drug coverage is included with each medical plan through CVS Caremark
- Financial protection through annual out-of-pocket maximums that limit the amount you'll pay each year*
- Choice of four coverage levels: Employee Only, Employee and Spouse/Domestic Partner**, Employee and Child(ren), Employee and Family

*Once you reach the in-network or out-of-network out-of-pocket maximum in any calendar year, either plan will pay 100% of additional covered in-network or out-of-network expenses you or your covered family members incur during the rest of that year, as applicable, and subject to plan rules. The out-of-pocket maximum, however, does not include penalties (such as late cancellation fees for doctor's appointments).

**Unless a domestic partner meets the IRS Code definition of a tax dependent for health coverage purposes, the fair market value of any employer-provided health coverage is considered taxable income to the employee. For more information on imputed income, please see page 28.





TAKE ADVANTAGE OF PREVENTIVE CARE BENEFITS

Good preventive care can help you stay healthy and detect any "silent" problems early, when they are most likely to be treatable. Most in-network preventive services are covered in full, so there are no financial roadblocks to take care of you.

- Have a routine physical exam each year. You'll build a relationship with your provider and can reduce your risk for many serious conditions.
- **Get regular dental cleanings**. Numerous studies show a link between regular dental cleanings and disease prevention, including lower risks of heart disease, diabetes, and stroke.

Which plan is right for you?

Each medical plan works differently. The PPO Plan works well for people who don't mind paying a higher premium, but have set copays for services. The Health Savings Plan works well for people who are looking for savings opportunities, want to pay a lower premium and are okay with managing the costs related to services and using a Health Savings Account. Both are great plans and have the same network of providers.

| Do you want to: | PPO Plan | Health Savings Plan |
|--|----------|---------------------|
| Pay less out of each paycheck, but have higher out-of-pocket costs when you need care? | | Х |
| Have the ability to save for future medical costs by opening and contributing to a tax-free Health Savings Account with no "use it or lose it" rule? | | х |
| Pay more out of each paycheck for coverage with lower out- of-pocket costs for services? | Х | |

Find a Provider

When you enroll in either plan, you have a total of three tiers within each plan.

- **Tier 1** includes YRMC providers only. Visit www.yumaregional.org/providers/ to see the network of providers in this tier. Tier 1 is the most cost-effective level of providers in which to seek care.
- **Tier 2** is the BlueCross BlueShield of Arizona (BCBSAZ) network, which is also a great network with nationwide providers. Visit www.myhealthtoolkitaz.com to see the network of providers in this tier.
- **Tier 3**, or better known as out of network, would be any providers that are not in Tier 1 or Tier 2. If you travel out of the country and need medical services, you would be paying at an out-of-network level.





| | PPO PLAN | | HEAL | HEALTH SAVINGS PLAN | | |
|-------------------------------------|-----------------------------------|---------------------|--------------------|-----------------------------------|-----------------|--------------------|
| | TIER 1 | TIER 2 | OUT-OF- NETWORK | TIER 1 | TIER 2 | OUT-OF-NET WORK |
| Calendar Year Deductible | ' | | | | | |
| Individual | \$75 | 0 | \$3,000 | \$1,60 | 00 | \$3,200 |
| Family | \$1,5 | 00 | \$6,000 | \$3,20 | 00 | \$6,000 |
| Calendar Year Out-Of-Pocket Maximur | mum (Includes Deductible) | | | | | |
| Individual | \$3,2 | 50 | \$8,000 | \$3,000 | | \$8,000 |
| Family | \$6,5 | 00 | \$16,000 | \$6,00 | 00 | \$16,000 |
| Lifetime Maximum | | Unlimited | | | Unlimited | |
| | | You Pay | | | You Pay | |
| Coinsurance/Copays | | | | | | |
| Preventive Care | No charge | No charge | Ded. + 50% | No charge | No charge | Ded. + 50% |
| Primary Care Physician | No charge | \$30 copay | Ded. + 50% | Ded. + 0% | Ded. + 20% | Ded. + 50% |
| Specialist | \$20 copay | \$40 copay | Ded. + 50% | Ded. + 0% | Ded. + 20% | Ded. + 50% |
| Diagnostics, X-ray and Lab | No charge, \$75 or \$100 copay | Ded. + 20% | Ded. + 50% | Ded. + 0% | Ded. + 20% | Ded. + 50% |
| Telehealth | \$20 copay | N/A | N/A | Ded. + 0% (\$49 Encounter Fee) | N/A | N/A |
| Urgent Care | \$30 copay | \$30 copay | Ded. + 50% | Ded. + 0% | Ded. + 20% | Ded. + 50% |
| Emergency Room: Facility Charges | \$500 copay | \$500 copay | \$500 copay | Ded. + 0% | Ded. + 0% | Ded. + 0% |
| Emergency Room: Provider Charges | Ded. + 10% | Ded. + 10% | Ded. + 10% | Ded. + 0% | Ded. + 0% | Ded. + 0% |
| Inpatient Hospital Care | Ded. + 20% | Ded. + 20% | Ded. + 50% | Ded. + 0% | Ded. + 20% | Ded. + 50% |
| Outpatient Surgery | Ded. + 10% | Ded. + 20% | Ded. + 50% | Ded. + 0% | Ded. + 20% | Ded. + 50% |
| PHARMACY | | | | | | |
| RETAIL RX (UP TO 30-DAY SUPPLY) | | | | | | |
| Certain Preventive Drugs | Сора | ay only, no deducti | ible. | No cost; deductible waived | | |
| Tier 1 | | \$10 copay | | Deductible + 20% | | |
| Tier 2 | | \$25 copay | | Deductible + 20% | | |
| Tier 3 | | \$50 copay | | Deductible + 20% | | |
| MAIL ORDER RX (UP TO 90-DAY SUPPL | Y) | | | | | |
| Certain Preventive Drugs | Сора | ay only, no deducti | ible. | No cost; deductible waived | | |
| Tier 1 | | \$20 copay | | Deductible + 20% | | |
| Tier 2 | | \$50 copay | | Deductible + 20% | | |
| Tier 3 | | \$100 copay | | D | eductible + 20% | |

Visit www.myhealthtoolkitaz.com to view your Explanation of Benefits, order cards, and review your medical coverage.

The Health Savings Plan and Preventive Drugs

When you enroll in the Health Savings Plan, you will have access to a robust list of medications available to you at no cost under our preventive drug list program. The list includes prescriptions in the following categories: diabetes, hypertension, antidepressants and many others. Some strengths or dosages may not be included in the Preventive Drug List and certain products or categories may not be covered. To learn more, visit https://www.caremark.com/portal/asset/preventive_dl.pdf

Telemedicine Services

With MyTeleCare, Yuma Regional Medical Center provides quality healthcare to you anytime, anywhere via mobile app or video. Once registered for MyTeleCare, you will have access to our network of U.S. board-certified providers. Our providers can diagnose, treat, and prescribe medication for your nonemergency conditions. This includes treatment for the flu, sore throat, eye infections, bronchitis, and much more. Whenever you need care, our providers are available within minutes. Download the MyTeleCare app or visit www.mytelecare.org to set up your account today. **Use code PPO or HSP according to your medical plan.**



Diabetes Management Program

Livongo is for individuals with diabetes and is available to employees and their dependents that enroll in a medical plan. Livongo uses smart, connected devices, personalized digital guidance, and 24/7/365 access to health professionals to make it easier for those with diabetes to stay healthier.

Livongo is a new approach to diabetes. With this program, you will have access to:

- Connected blood glucose meter that provides personalized insights at every check
- Online access to blood glucose readings, along with graphs and insights
- Coaching and real-time support by phone, text message, and through the Livongo mobile app
- Free unlimited strips and lancets shipped directly to each member

For more information visit www.welcome.livongo.com/yumaregional

Health Savings Account

A closer look at the Health Savings Plan

The Health Savings Plan (HSP) combines comprehensive health care coverage with a savings account that lets you save for healthcare expenses today, tomorrow, and even for retirement. Together, the Plan rewards you for taking an active role as a health care consumer and making smart decisions about your health care spending. As a result, you could pay less for your annual medical costs.

Are you eligible for an Health Savings Account (HSA)?

In order to establish and contribute to an HSA, you:

- Must be enrolled in a Health Savings Plan
- Cannot be enrolled in a traditional Health Care FSA at the same time
- · Cannot be enrolled in Medicare, including Part A
- Cannot be claimed as a dependent on another person's tax return
- Cannot be a veteran who has received treatment through the Veteran's Administration other than preventative care within the past three months



Understanding the HSA

One of the benefits of the HSP is that it lets you open and contribute to an HSA, which you can use to pay for qualified out-of-pocket medical expenses with pretax dollars now or in the future. Once you're enrolled in the HSA, you'll receive a debit card to help manage your HSA reimbursements. Your HSA can also be used for your expenses and those of your spouse and dependents, even if they are not covered by the HSP.

| With Your Account | |
|---------------------------------|---|
| Eligibility | You must be enrolled in the Health Savings Plan (HSP). |
| Your Contributions | You contribute on a pretax basis and can change how much you contribute from each paycheck up to the IRS maximum of \$4,150 if you enroll only yourself or \$8,300 if you enroll in family coverage. You can make an additional \$1,000 catch-up contribution if you are age 55 or older. |
| YRMC's Contribution | \$250 for Employee Only coverage \$500 for Employee + Spouse coverage \$500 for Employee + Child(ren) coverage \$500 for Employee + Family coverage |
| Eligible Expenses | Medical, dental, vision, and prescription drug expenses incurred by you and your eligible family members. |
| Using Your Account | Use the debit card linked to your HSA to cover eligible expenses or pay for expenses out of your own pocket and save your HSA money for future health care expenses. |
| Remaining Funds | Money left in your HSA at the end of the year will roll over to the next year - you'll never lose your HSA dollars. If you leave YRMC or retire, you can take you HSA with you and continue to pay and save for future eligible health care expenses. |
| With Your Plan | |
| Free In-Network Preventive Care | To emphasize the importance of wellness, preventive care is covered at 100%, if you receive this care from in-netowrk providers. |
| Deductible | You pay for your initial medical costs until you meet your annual deductible. This deductible is higher compared to the other medical plan, but offset by HSA contributions you and YRMC may make. |
| Coinsurance | Once the deductible is met, you and YRMC share any further health care costs until you meet the out-of-pocket maximum. |
| Out-of-Pocket Maximum | The plan limits the total amount you'll pay each year. Once you meet your out-of-pocket maximum, the plan pays 100% of your eligible, in-network expenses for the remainder of the year |





Health Care Flexible Spending Account

To help you pay for certain expenses using pretax dollars, you can participate in a health care reimbursement account, also known as a Flexible Spending Account (FSA). The money you contribute to this account comes out of your paycheck in equal installments over the course of the calendar year tax free and it is used to pay for eligible health care and expenses. With a Health Care FSA, you can pay for eligible health care expenses, for you and your dependents, such as plan deductibles, copays, and coinsurance. You can contribute up to \$3,200 (projected) in 2024. You can also purchase qualifying over the counter products. Visit www.fsastore.com for a comprehensive list eligible items.

You have until March 31 of the following year to submit claims for expenses incurred between January 1 and December 31 of the current plan year. Keep in mind, FSAs are "use-it-or-lose-it" accounts. You will forfeit any amount left in the account at the end of the plan year.



Lifestyle Spending Account

The Lifestyle Spending Account (LSAs) helps you save on a variety of common life expenses like gym memberships, fitness classes, nutrition counseling, as well as other wellbeing expenses.

How does it work?

- 1. YRMC will contribute \$800.00 at the beginning of the calendar year or when you become benefit eligible. You will be able to use these funds for specific wellness expenses.
- 2. You can scan and upload your receipts for reimbursement on the HSA Bank app or website to submit a claim.
- 3. Once your claim is approved, you'll get reimbursed.

Important Tax Implications

Funds used from the LSA account will be included as taxable income on your federal W-2.

List of employer approved expenses:

Physical Well-being:

- o Gym and health club memberships
- o Fitness/exercise, dance and yoga classes
- o Personal training
- o Massage therapy
- o Athletic apparel
- o Athletic shoes
- o Exercise, outdoor sports, fitness, and fitness tracking equipment
- o Skis/snowboards, binding, boots & poles, passes
- o Golf and tennis including lessons and passes
- o Bicycles, canoes, kayaks, and associate car racks
- o Exercise books and videos
- o Nutrition counseling, classes, books, and apps
- o Rock climbing facility and lesson fees
- o Pool and swimming membership and lessons
- o Hiking/park passes and fees
- o Sports, activity league, and field fees
- o Martial arts classes and memberships
- Weight loss program and classes
- o Smoking cessation and addiction counseling

Caregiver Expenses:

- o Adoption and related expenses
- o Childcare, after school, camps, and general daycare
- o Elder care

Mental Well-being:

- o Personal or marital counseling and other therapy sessions
- o Life coaching
- o Spiritual or leadership retreats
- o Museum tours
- o Art classes
- o Musical instruments and related classes
- o Cooking, language, and general interest classes

· Financial Well-being:

- o Financial planning, tax prep, financial advisor expenses
- o Financial apps, self-help courses, books, etc.
- o Home security and personal data protection
- o Student loan payments
- o Estate and retirement planning expenses
- o Non-profit donations

General Expenses:

- o Home office furniture and home office upgrades
- o Computer and printer equipment
- o Internet provider fees
- o Pet care, grooming, veterinary or other pet-related expenses

Vision Plan

Having vision coverage allows you to save money on eligible eye care expenses, such as periodic eye exams, eyeglasses, contact lenses, and more for yourself and your covered dependents. Keep in mind, your benefits are generally greater when you use network providers.

Note: You may elect vision coverage for 2024 whether or not you elect medical coverage.

| VISION PLAN | | | | | | |
|---------------------|---|---|---|--|--|--|
| PROVISION | BASIC PLAN | BUY-UP PLAN | NON-PARTICIPATING PROVIDER REIMBURSEMENT | | | |
| Exam | \$30, once per year | \$10 once per year | Up to \$45 reimbursement per year | | | |
| Materials | | \$25 copay | | | | |
| Lenses | | | | | | |
| Single | | | Up to \$30 reimbursement per year | | | |
| Bifocals | 1 | No charge after | Up to \$50 reimbursement per year | | | |
| Trifocals | No charge after copay | copay | Up to \$65 reimbursement per year | | | |
| Lenticular | 7 | | Up to \$100 reimbursement per year | | | |
| Contacts | | | | | | |
| Elective | Up to \$60 copay for fit and follow up; \$130 allow-ance for contacts | Up to \$60 copay for fit and follow up; \$130 allowance for contacts | Up to \$105 reimbursement per year | | | |
| Medically Necessary | No charge after copay | No charge after copay | Up to \$210 reimbursement per year | | | |
| Frames | | | | | | |
| Retail | \$130 allowance; \$70 allowance at Costco every two years | \$130 allowance; \$70 allowance at Costco every year | Up to \$70 reimbursement every two years | | | |

ID cards are not provided. Please visit www.vsp.com for provider listing and additional coverage information.

Save money by using your HSA or Health Care FSA for qualified out-of-pocket dental and vision expenses.



Dental plans

Healthy teeth and gums are important to your overall wellness. That's why it's important to have regular dental checkups and maintain good oral hygiene. YRMC makes that easy by providing you dental plan options through United Concordia. For covered preventive and diagnostic services, you will not be required to pay a deductible (whether services are obtained in-network or out-of-network). Your contribution for dental coverage during 2024 will reflect the option you choose and the family members you cover.

Note: You may elect dental coverage for 2024 whether or not you elect medical coverage.

| | PREVENTATIVE PLAN | | COMPREHENSIVE PLAN | | |
|--|-------------------------------|-----------------------------------|-----------------------------------|--------------------|--|
| | IN-NETWORK | OUT-OF- NETWORK | IN-NETWORK | OUT-OF- NETWORK | |
| Calendar Year Deductible | | | | | |
| Per Person | | \$50 | \$! | 50 | |
| Per Family | | \$100 | \$1 | 00 | |
| Calendar Year Benefit Maximum | | | | | |
| Per Person | \$500 per person (Basic | and Major Services combined) | \$1,500 per individual (E | | |
| | SERV | ICES | | | |
| Preventive Services | | | | | |
| Oral Exams, Full Mouth X-rays, Bitewing X-rays, Cleanings, Fluoride Treatments, Space Maintainers, Sealants | 100% | 100% of MAC | 100% | 100% of MAC | |
| Basic Services | | | | | |
| Emergency Palliative Treatment, Simple Extractions, Basic Restorative (Amalgam Fillings), Repair of Recement of Crowns, Inlays and Dentures, Antibiotic Drugs | 80% | 80% of MAC | 80% | 80% of MAC | |
| Included in Comprehensive Plan only: Endodontics, Surgical and Non-Surgical Periodontics, General Anesthesia, TMJ | Not covered | Not covered | 80% | 80% of MAC | |
| Major Services | | | | | |
| Crowns, Inlays, Onlays, Bridges, Dentures | Not covered | Not covered | 50% | 50% of MAC | |
| Orthodontic Services | | | | | |
| 24-Month Treatment Fee- Additiona | al fees will apply for pre-or | tho visits and treatments, record | ds and retention, and ban | ding | |
| Adults | NI= | t Covered | 50% up to lifetime max | | |
| Children (age 8 and older) | No ⁻ | t Covered | per individual; deductible waived | | |

Coverage details:

Fluoride, sealants and space maintainers are available for children up to age 15. The dependent age limit for both plans is 26. While the Comprehensive Plan provides benefits for major and orthodontic services, the Preventive Plan does not. Another key difference between the two plan is what each covers for basic services. United Concordia creates out-of-network charges utilizing FAIR Health data supplemented with United Concordia's charge data as appropriate. United Concordia then calculates the out-of-network charge at the maximum allowable charges (MACs) of such data. Non-network dentists may bill the member for any difference between our allowance and the United Concordia fee.

Another great benefit that United Concordia offers plan members is access to the College Savings Program. This program allows members to earn tuition reward points redeemable for tuition discounts. Tuition rewards points are redeemable at participating private colleges and universities. Visit the website for more information.

Life and AD&D Insurance

YRMC provides you with basic life and accidental death and dismemberment (AD&D) insurance, at no cost to you, to protect those you love from the unexpected.

Benefits paid by YRMC

- **Employee Basic Life:** This employee only life insurance equals one-time your base annual salary (up to \$500,000) which is paid to your beneficiaries in the event that death occurs.
- **Employee AD&D:** This employee only AD&D insurance provides you with specified benefits of a covered accidental bodily injury that directly causes dismemberment or death.
- **Business Travel:** When traveling on behalf of YRMC, this benefit provides business travel accident insurance should an accident occur including, sickness, accidental death, or dismemberment.

Supplemental benefits paid by you

- Voluntary Life: You can purchase voluntary life insurance for yourself.
 - Evidence of Insurability requirements: When you are first eligible (at hire), you may purchase
 up to the Guaranteed Issue (GI) of \$300,000 without EOI. If the amount requested is more than
 the GI, you will need to provide EOI before the amount over GI becomes effective. You are able to
 increase your enrollment by \$10,000 every year without EOI.
- **Spouse Life:** If you enroll in Voluntary Life insurance for yourself, you are eligible to enroll your spouse for a \$30,000 life insurance. If you decline it when you are first eligible (at hire), your spouse will need to provide EOI if coverage is requested at a later date.
- **Child Life:** If you enroll in Voluntary Life insurance for yourself, you are eligible to enroll your dependent children in a \$10,000 life insurance. No EOI is required for child life.
- **Voluntary AD&D for Employee or Family:** When you purchase additional AD&D insurance for yourself, you may also purchase supplemental coverage for your spouse and your dependent children.

| Benefits paid by YRMC – no cost to you | | | |
|---|--|--|--|
| Basic Life Insurance | one (1) time your base annual salary (up to \$500,000) | | |
| Employee AD&D Insurance | | | |
| Business Travel | | | |
| Supplemental benefits paid by you | | | |
| Voluntary Life Insurance for Yourself | Increments of \$10,000 up to 8x your base annual salary (up to \$500,000) | | |
| Voluntary Life Insurance for Spouse | \$30,000 available up to age 70; reduced benefit for 70+* | | |
| Voluntary Life Insurance for Child(ren) | \$10,000 available up to age 26 | | |
| AD&D for Yourself | One, two, three or four times your basic annual salary up to \$500,000 maximum | | |
| AD&D for Yourself and Family | One, two, three or four times your basic annual salary up to \$500,000 maximum | | |

^{*} Please review plan document for more information.

Disability Benefits and Extended Illness Bank

Short-Term Disability (STD)

YRMC offers STD to regular, full-time team members with an FTE of 0.75 or above, except for employees enrolled in the Full-Time Alternative Schedule Program. This benefit is fully paid and funded by YRMC and is available for eligible medical continuous leave for self. There is a one-week waiting period and the benefit pays up to day 90 of the leave. The benefit amount is 66 2/3% of your base salary and it is calculated on seven days per week. If you have PTO available, your STD will be supplemented with those hours to reach 100% of the base salary during the time that there is an available balance.

WEEK 1

You will use Paid Sick Time/Paid Time Off for the first week.

DAY 8- UP TO DAY 90

You will be paid at 66 2/3% of your base salary using STD and supplemented with available PTO up to day 90.

Extended Illness Bank (EIB) Transition

If you were hired before April 25, 2021, you may have a balance of EIB hours that was frozen. You are required to first use your EIB, paid at 100%, before you are eligible to use STD. However, if you transition from EIB to STD, the seven (7) day period for STD will be waived during the same leave event.

You will use Paid Sick Time/Paid Leave Time for the first week. You will be paid at 100% your base salary using EIB starting the second week, if applicable.

Once you have exhausted your EIB, you will be paid at 66 2/3% of your base salary using STD and supplemented with available PTO up to day 90.

Long-Term Disability

YRMC offers Long-Term Disability (LTD) to regular, full-time team members with an FTE of 0.75 or above. This benefit has two offerings, Basic LTD and Buy-Up LTD. Basic LTD is fully paid by YRMC and the coverage amount is 60% of your base salary with a maximum benefit amount of \$8,100 per month. The Buy-Up LTD is partially paid by YRMC and you pay the difference to increase to 66 2/3% of your base salary. The benefit maximum amount is \$10,000 per month. LTD benefits begin after a 90 day of disability waiting period and payments will last for as long as you are disabled or until you reach your Social Security Normal Retirement Age, whichever is sooner. Certain exclusions as well as pre-existing condition limitations may apply.

For the first two (2) years of your disability, you are considered totally disabled if you are unable to perform the material duties of your regular occupation due to a covered injury or sickness. After two years, you are considered disabled if you are unable to perform the material duties of any gainful occupation for which you are reasonably fitted by education, training or experience.

If you have any questions about how these benefits work, please contact the Benefits Team at 928-336-7122. We are here to assist you.

Planning for Retirement

YRMC wants to help you make smart decisions about planning for your retirement. Taking advantage of the company's 401(k) plan is one of the best steps you can take.

The YRMC 401(k) retirement plan provides advantages you may not get with other types of savings plans and help you meet one of life's important goals – saving for a financially secure retirement.

Your contributions

YRMC enrolls all YRMC employees automatically at 2%, with a company match of 2%, within the first 4-6 weeks of employment. You can also decide to put an additional percentage of each paycheck into the account. Your contributions are deducted right from your paycheck and go directly into your account before taxes are withheld. So if your salary is \$50,000 a year and you contribute \$3,000 to your 401(k), you will pay income tax on \$47,000 next April instead of on the entire \$50,000 that you earned.

You may contribute up to 75% of your earnings, not to exceed \$23,000 (projected). You may change the amount of your contribution or stop contributions at any time by visiting the Principal website. You may also decide how to invest the assets in your account and you may change your investment choices anytime. If you earn over \$345,000 (projected), compensation limits apply.

If you are age 50 or older, you may make additional catch-up contributions – up to \$7,500 in 2024. The catch-up contribution is intended to help you accelerate your progress toward your retirement goals. See your plan administrator for more details.

Company match

To support your retirement savings efforts, YRMC matches your contribution up to 4%.

| Your Contribution | YRMC Match |
|-------------------|------------|
| 1% | 1% |
| 2% | 2% |
| 3% | 3% |
| 4% | 3.5% |
| 5% or more | 4% |

Meet the match! Are you making your money work as hard as you do? Try to contribute at least 5% to take full advantage of the match – otherwise, you're leaving free money on the table.

Access your account and learn more about retirement planning.

- 1. Start by visiting www.principal.com/welcome and set up your account. Having trouble logging in? Call 800-986-3343 for assistance.
- 2. Do you have retirement questions? Call 800-547-7754 to speak with someone between 7AM and 9PM CT (Monday-Friday). YRMC's contract number is 334177.
- 3. Visit the Retirement Wellness Planner at www.principal.com and get financial education in under 30 minutes at www.principal.com/LearnNow.
- 4. Log in to read, watch, and learn about financial topics at www.principal.com/Milestones.

Supplemental Benefits

Life happens. That's why you need to be prepared to take advantage of the following voluntary supplemental medical plans and the legal assistance benefit when the unexpected occurs.

Accident insurance

Medical expenses resulting from a covered accident can easily add up to thousands of dollars that medical insurance may not cover. Accident insurance from Aflac pays you a lump sum cash benefit to help pay those out-of-pocket expenses so you can focus more on getting well and less on the extra financial burden an accident can bring. Plan includes a \$30 to \$50 per calendar year wellness benefit, plus an organized sports benefit of an additional 10%.

Critical Illness insurance

Being diagnosed with a critical illness, such as a heart attack or stroke, can lead to expensive medical costs. With critical illness insurance from Aflac you get a lump-sum cash benefit up to \$20,000 guaranteed issue for employee and up to \$10,000 for your spouse and each child upon diagnosis to help pay for out-of-pocket medical and other expenses associated with a covered critical illness.

Hospital indemnity insurance

Hospital care – even for a short stay – can get expensive. Costs can skyrocket if you are admitted to intensive care. The Aflac hospital indemnity insurance features admission and per-day hospital confinement benefits. It also pays you cash benefits for intensive care and maternity. Newborns are automatically covered for the first 60 days. Receive from \$1,000 (Low Plan) to \$2,000 (High Plan) for hospital admission per year, plus \$100-\$200 in daily hospital expenses up to 31 days or 10 days ICU benefits.



Legal plan insurance

Legal insurance from ARAG connects you with a nationwide network of more than 12,000 attorneys when you need help with things like creating a Will, dealing with a traffic ticket, or buying a home. Attorney fees are 100% paid in full for most covered legal matters when you work with a network attorney who can offer legal guidance, review personal documents, and represent you if needed.

Identity Theft Protection

Identity Theft Protection from Aura Identity Guard safeguards you, your family, and your finances with identity protection, financial tracking, and online security.

This benefit includes:

- Comprehensive identity theft protection
- Fastest speed and breadth of alerts
- Powerful financial tools
- Data privacy tools, VPN, and protection from device intrusion
- Anti-Ransomware, anti-adware, anti-malware, anti-spyware, and Wi-Fi security

YRMC covers the cost of the employee only option and you can add your family for a low cost with the family plan.



Paid Time Off Benefits

YRMC's Paid Time Off (PTO) benefits lets you take care of personal business, allows you to enjoy a special vacation or just unwind from the demands of everyday life. You earn paid time off as soon as you begin working with a maximum cap of 300 hours.

Non-exempt accrual:

- If employed less than four (4) years continuously, you will accrue 0.0923 PTO for each hour worked, up to a maximum of 192 hours per year.
- If employed more than four (4) years continuously, you will accrue 0.1116 PTO for each hour worked, up to a maximum of 232 hours per year.

Exempt accrual:

- If employed less than four (4) years continuously, you will accrue 0.1039 PTO for each hour worked, up to a maximum of 216 hours per year.
- If employed more than four (4) years continuously, you will accrue 0.1231 PTO for each hour worked, up to a maximum of 256 hours per year.

Paid Sick Time

- Full-time employees may use up to 40 hours of PTO per calendar year as Paid Sick Time (PST). Must be for a reason under the Fair Wages and Healthy Families Act. Does not count as an attendance infraction. These hours will be deducted from the PTO bank.
- Non-full-time employees, such as PRN, Part-Time, or Temp, will accrue one (1) hour of Paid Sick Time (PST) for every 30 hours worked. The PST bank maximum is 40 hours. Must be for a reason under the Fair Wages and Healthy Families Act. Does not count as an attendance infraction.

Holiday Time

Regular, full-time employees are eligible for eight hours of Holiday Pay during the following holidays:

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

If you usually are scheduled to work over eight (8) hours per day, you can supplement the remaining hours with PTO. If you work a holiday, you will need to cancel the holiday and eight (8) hours will be added to your PTO bank as long as you haven't reached the maximum of 300 hours.



Tuition Reimbursement Program

Reach your career and educational goals with the Tuition Reimbursement Program offered through Yuma Regional Medical Center. As a benefit eligible Team Member you have access to up to \$5,250.00 per calendar year depending on the program and degree level you are enrolled in or plan on enrolling in.

| How does the program | How does the program work? | | | | |
|---|---|--|--|--|--|
| Eligibility | Full-time Team Members in good standing with 6+ months of continuous service time enrolled with an Accredited Institution and meet GPA requirements per program policy. | | | | |
| Reimbursement Limits Per Calendar Year (set by IRS) | Bootcamps, certifications, fellowships and Associate Degree Programs are eligible for \$2,000. Bachelor and Graduate Degree Programs are eligible for up to \$5,250. | | | | |
| Process | Submit an Eligibility Request as soon as you enroll, this step requires your Director's approval Submit your Funding Request prior to course/term start date Pass your course(s) and submit your Proof of Completion to receive reimbursement | | | | |
| Commitment to YRMC | Team Members who leave the organization will be responsible to pay back the total amount reimbursed within the last 365 days. | | | | |

It is important to note that this program is contingent upon availability of budgeted funds. Please contact the Benefits Team at least 30 days before your program/course start date for the latest information.



Additional Benefits

YRMC provides additional benefits and programs to help you balance the demands of work and home, as well as services for business or leisure travel.

Employee Assistance Program

We offer our employees and their eligible family members free access to licensed counselors through our Employee Assistance Program (EAP). Through this coverage, employees and their families receive immediate support and guidance, as well as assessments and referrals for further services. Each employee and their family members are entitled to six (6) free sessions, per issue, annually.

ALL EAP CONVERSATIONS ARE VOLUNTARY AND STRICTLY CONFIDENTIAL.

There's never a cost when you contact an EAP counselor. If you and your counselor determine that additional assistance is needed, however, you'll be referred to the most appropriate and affordable resource available. Although you're responsible for the cost of referrals, these costs are often covered under your medical plan.

EAP counselors can help with a number of items, including stress, marital or family problems, anxiety and depression, alcohol or drug abuse, financial issues, and concerns about children and aging parents.

The EAP can also help with child care issues, such as identifying day care centers, nursery schools, before/after school programs, private schools, and tutoring services. Other services include researching pet care centers, maintenance and repair providers, and community volunteer opportunities.

To create an account, visit www.supportlinc.com and use group code "yrmc".



Travel Assistance

YRMC offers a Travel Assistance program, which provides peace of mind to business or vacation travelers. The program puts you in touch with a network of providers that can address the legal, medical, informational, or personal assistance needs of travelers. Services provided 24/7/365 days a year, include:

Medical Assistance

- Emergency medical referrals
- Prescription assistance
- Medical evaluation and monitoring, including hospital admissions and payments
- Return of child or companion
- Medical repatriation
- Return of remains

Information Assistance

- Passport and visa information
- Weather, cultural, and travel advisories
- Inoculation and immunization
- Legal referral
- Emergency cash and bail assistance

Personal Assistance

- Lost baggage services
- Emergency messaging
- · Return of vehicle
- Translation and interpretation
- Pet housing and return

How to access services

Next time you and your family members are traveling and need assistance, simply call

1-855-847-2194 or email assist@imglobal.com



Focus on Wellness

YRMC is committed to helping you feel your best and live well. We offer benefits and programs that support your total health and make it easier to pursue your wellness goals.

Employee Wellbeing Program

Yuma Regional Medical Center's internal employee wellbeing program prioritizes the wellness of YRMC's team members.

Program and services provided include:

- Wellness Incentive Program
- Wellness challenges
- Educational programs
- Wellness on Demand to provide wellness activities as requested per department
- Health Coaching to provide employees with a one on one opportunity to improve their health and overall wellness
- Wellness Coach App available at no cost to employees
 - You can share this app with five of your friends and family members at no cost to them.
- Wellness Ambassadors
 - Department Wellness Ambassadors help the wellness team keep employees informed of ongoing and upcoming programs. Each department at YRMC has 1-3 wellness ambassadors who are committed to build awareness of the wellness programs and initiatives as well as promote overall wellness throughout the organization.

YRMC received the Health Arizona Worksite Program award six times, including the most prestigious Platinum level. This award requires employers in Arizona to meet certain criteria in providing a robust employee wellness program and YRMC is pleased to provide this level of wellness program to our employees.

To learn more about the program visit the YRMC intranet, YRMC Employee Facebook page and read the Weekly Dose.



Wellness Incentive

One of YRMC's top priorities is the health and wellbeing of our employees. In an effort to encourage our employees to be proactive when it comes to their health, we provide a \$250 incentive, which is added to your lifestyle account, for completing four (4) of the following activities in a calendar year:

- Complete your annual Wellness visit with a PCP or a Well-Woman visit with your OBGYN and submit a completed Provider Form
- Complete the Health Risk Assessment in ReadySet
- Participate in one of the quarterly Wellness Challenges
- Complete your Biometric Screening and submit results
- Complete your annual Dental Cleaning or annual Eye Exam
- Complete 3 Wellness Coaching Sessions through Wellness Coach app by meditation.live
- Get a preventative cancer screening exam:
 - Mammogram screening
 - Colonoscopy screening
 - Skin Cancer screening

Be well and earn!

A one-time \$250 incentive will be added to your paycheck once four activities have been completed. It could take up to 90 days for incentives to be processed. Medical plan employees are eligible to earn the incentive once a calendar year.

Team members who are not enrolled in the medical plan are welcomed to participate in Wellness Challenges for chances to win very exciting prizes.

YRMC Wellbeing Office

Office is located in Human Resources in the Administration Building

928-336-7958

yrmcwellness@yumaregional.org



Cost of Coverage

You and YRMC share the cost of most benefits coverage, with YRMC paying a larger portion of the overall costs.

| Medical | PPO Plan Bi-weekly | Health Savings Plan Bi-weekly | PPO Plan Monthly | Health Savings Plan Monthly |
|-----------------------|-----------------------------|-------------------------------|---------------------------|-----------------------------|
| Employee | \$69.32 | \$39.96 | \$150.18 | \$86.58 |
| Employee + Spouse | \$162.39 | \$92.04 | \$351.84 | \$199.41 |
| Employee + Child(ren) | \$144.79 | \$73.34 | \$313.72 | \$158.90 |
| Employee + Family | \$225.97 | \$119.85 | \$489.60 | \$259.68 |
| Dental | Preventive Plan Bi-weekly | Comprehensive Plan Bi-weekly | Preventive Plan Monthly | Comprehensive Plan Monthly |
| Employee | \$2.86 | \$10.94 | \$6.19 | \$23.71 |
| Employee + Spouse | \$6.74 | \$24.28 | \$14.61 | \$52.60 |
| Employee + Child(ren) | \$6.79 | \$25.03 | \$14.71 | \$54.23 |
| Employee + Family | \$10.90 | \$38.40 | \$23.61 | \$83.20 |
| Vision | Basic Plan Bi-weekly | Buy-Up Plan Bi-weekly | Basic Plan Monthly | Buy-Up Plan Monthly |
| Employee | \$4.12 | \$5.95 | \$8.91 | \$12.88 |
| Employee + Spouse | \$8.26 | \$11.94 | \$17.88 | \$25.86 |
| Employee + Child(ren) | \$8.76 | \$12.68 | \$18.98 | \$27.46 |
| Employee + Family | \$9.21 | \$13.32 | \$19.94 | \$28.84 |
| Accident | Low Plan Bi-weekly | High Plan Bi-weekly | Low Plan Monthly | High Plan Monthly |
| Employee | \$3.36 | \$6.12 | \$7.28 | \$13.26 |
| Employee + Spouse | \$5.43 | \$9.97 | \$11.77 | \$21.60 |
| Employee + Child(ren) | \$6.58 | \$11.75 | \$14.26 | \$25.46 |
| Employee + Family | \$8.65 | \$15.60 | \$18.74 | \$33.80 |
| Hospital In-demnity | Low Plan Bi-weekly | High Plan Bi-weekly | Low Plan Monthly | High Plan Monthly |
| Employee | \$8.12 | \$15.27 | \$17.59 | \$33.09 |
| Employee + Spouse | \$15.95 | \$30.38 | \$34.56 | \$65.83 |
| Employee + Child(ren) | \$12.63 | \$23.81 | \$27.37 | \$51.59 |
| Employee + Family | \$20.46 | \$38.92 | \$44.33 | \$84.33 |
| Critical Illness* | Low Plan \$10,000 Bi-weekly | High Plan \$20,000 Bi-weekly | Low Plan \$10,000 Monthly | High Plan \$20,000 Monthly |
| 18-25 | \$1.31 | \$2.60 | \$2.84 | \$5.63 |
| 26-30 | \$1.82 | \$3.63 | \$3.94 | \$7.87 |
| 31-35 | \$2.20 | \$4.39 | \$4.77 | \$9.51 |
| 36-40 | \$2.97 | \$5.93 | \$6.44 | \$12.85 |
| 41-45 | \$3.63 | \$7.25 | \$7.87 | \$15.71 |
| 46-50 | \$4.38 | \$8.75 | \$9.49 | \$18.96 |
| 51-55 | \$6.98 | \$13.95 | \$15.12 | \$30.23 |
| 56-60 | \$6.87 | \$13.74 | \$14.89 | \$29.77 |
| 61-65 | \$14.35 | \$28.69 | \$31.09 | \$62.16 |
| 66+ | \$25.41 | \$50.80 | \$55.06 | \$110.07 |

^{*}Children covered at 50% at no additional cost.

| Critical Illness Spouse | Low Plan-\$5,000 Bi-weekly | High Plan-\$10,000 Bi-weekly | Low Plan-\$5,000 Monthly | High Plan-\$10,000 Month |
|--------------------------------------|----------------------------|------------------------------|--------------------------|--------------------------|
| 18-25 | \$0.64 | \$1.27 | \$1.39 | \$2.75 |
| 26-30 | \$0.90 | \$1.78 | \$1.95 | \$3.86 |
| 31-35 | \$1.09 | \$2.16 | \$2.36 | \$4.68 |
| 36-40 | \$1.47 | \$2.93 | \$3.19 | \$6.35 |
| 41-45 | \$1.80 | \$3.59 | \$3.90 | \$7.78 |
| 46-50 | \$2.18 | \$4.34 | \$4.72 | \$9.40 |
| 51-55 | \$3.48 | \$6.94 | \$7.54 | \$15.04 |
| 56-60 | \$3.42 | \$6.84 | \$7.41 | \$14.82 |
| 61-65 | \$7.16 | \$14.31 | \$15.51 | \$31.01 |
| 66+ | \$12.69 | \$25.37 | \$27.50 | \$54.97 |
| oluntary Life Insurance | Per \$1,000 |) Bi-weekly | Per \$1,0 | 00 Monthly |
| 18-24 | \$0. | 025 | \$0 | .055 |
| 25-29 | \$0. | 030 | \$0 | 1.065 |
| 30-34 | \$0. | 0.040 \$0.086 | | |
| 35-39 | \$0. | 045 | \$0.098 | |
| 40-44 | \$0.050 | | \$0.108 | |
| 45-49 | \$0.075 | | \$0.162 | |
| 50-54 | \$0.115 | | \$0.249 | |
| 55-59 | \$0.214 | | \$0 | 1.464 |
| 60-64 | \$0. | 329 | \$0 | 1.713 |
| 65-69 | \$0. | 633 | \$1.371 | |
| 70+ | \$1. | 026 | \$2.223 | |
| luntary Life Insurance for Family | Spouse Bi-weekly | Child(ren) Bi-weekly | Spouse Monthly | Child(ren) Monthly |
| | \$4.15 | \$0.44 | \$9.00 | \$0.95 |
| Voluntary AD&D per \$1,000 | Employee Only Bi-weekly | Family Bi-weekly | Employee Only Monthly | Family Monthly |
| | \$0.011 | \$0.017 | \$0.023 | \$0.035 |
| Long-Term Disability per \$100.00 | Basic Plan Bi-weekly | Buy-up Plan Bi-weekly | Basic Plan Monthly | Buy-up Plan Monthly |
| | \$0.00 | \$0.18 | \$0.00 | \$0.38 |
| ID Theft Protection | Employee Only Bi-weekly | Family Bi-weekly | Employee Only Monthly | Family Monthly |
| | \$0.00 | \$5.99 | \$0.00 | \$12.96 |
| Legal Employee or Family | Bi-w | eekly | Мо | nthly |
| | \$8 | 3.42 | \$1 | 8.25 |

Company-Paid Benefits

- Basic Life Insurance and AD&D at one time your annual salary
- Basic Long-Term Disability at 60% coverage. Buy-up option is available at additional cost specified in the benefits portal.
- Short-Term Disability after 90 days of employment
- Employee Assistance Program
- Identity Theft Protection for employee only
- Lifestyle Spending Accounts

Imputed Income

Imputed income is the taxable amount for the value that YRMC contributes towards certain benefits that will be treated as taxable income to you.

- Basic Life Insurance: Federal tax law requires YRMC to report the cost of Company-paid life insurance in excess of \$50,000.
- Domestic Partner enrolled in medical plan: \$491.37-\$1,788.62 depending on plan, coverage level and pay frequency (bi-weekly or monthly).
- Domestic Partner enrolled in dental plan: \$7.58-\$75.28 depending on plan, coverage level and pay frequency (bi-weekly or monthly).

| Medical Imputed Income | PPO Plan Bi-weekly | Health Savings Plan Bi-weekly | PPO Plan Monthly | Health Savings Plan Monthly |
|---|------------------------------|----------------------------------|----------------------------|--------------------------------|
| Employee + Domestic Partner | \$550.35 | \$491.37 | \$1,192.42 | \$1,064.63 |
| Employee + Family (Domestic Partner) | \$825.52 | \$737.05 | \$1,788.62 | \$1,596.94 |
| Dental Imputed Income | Preventive Plan Bi-weekly | Comprehensive Plan Bi-weekly | Preventive Plan Monthly | Comprehensive Plan Monthly |
| Employee + Domestic Partner | \$7.58 | \$13.37 | \$16.42 | \$28.95 |
| Employee + Family (Domestic Partner) | \$19.69 | \$34.75 | \$42.65 | \$75.28 |

Key Terms To Know

The following insurance terms and definitions will help you better understand your coverages and use your benefits wisely through the year.

Beneficiary

The person you designate to receive your life insurance proceeds in the event of your death.

COBRA

Consolidated Omnibus Budget Reconciliation Act (COBRA), a federal law that allows workers and dependents who lose their medical, vision, dental or Flexible Spending Account coverage to continue any group coverage for a specified length of time.

Coinsurance

The portion of covered expenses that you must pay for care, after first meeting a deductible amount, if any.

Co-pay

A fixed amount you pay for a health care service, usually when you receive the service. The amount can vary by the type of service. The remainder is paid by the health insurance plan.

Deductible

The amount you pay toward covered services per specified period before the plan begins paying benefits.

Network providers

A group of health care professionals who provide care at a predetermined lower rate. Staying in the network to receive care is an effective way for you to control your health insurance costs.

Out-of-pocket maximum

An out-of-pocket maximum is the most you'll have to pay during a policy period (usually a year) for health care services. Once you've reached your out-of-pocket maximum, your plan begins to pay 100% of the allowed amount for covered services.

Reasonable and customary (R&C) charge

The usual amount charged by most doctors for a particular medical service. The R&C charge may be different in two different geographic areas if the service was provided under different circumstances (for example, in an emergency versus a nonemergency). R&C charges may apply only if you use out-of-network providers. You are responsible for paying any amount over the R&C charge.

Notes

Notes

Contacts

| Benefit | Contact | Phone | Website |
|-----------------------------|----------------------|----------------|---|
| Medical | BlueCross BlueShield | 833-747-0541 | www.myhealthtoolkitaz.com |
| Pharmacy | CVS Caremark | 844-499-9581 | www.caremark.com |
| Telehealth | MyTeleCare | 855-616-2470 | www.mytelecare.org codes: PPO or HSP |
| Diabetes Management | Livongo | 800-945-4355 | www.welcome.livongo.com/yumaregional.or |
| Wellbeing Program | Wellbeing Team | 928-336-7958 | yrmcwellness@yumaregional.org |
| Health Savings Account | | 800-357-6246 | www.hsabank.com |
| Flexible Spending Account | HSA Bank | | |
| Lifestyle Spending Account | | 866-471-5946 | |
| Dental | United Concordia | 866-851-7568 | www.unitedconcordia.com |
| Vision | VSP | 800-877-7195 | www.vsp.com |
| Life and AD&D | Mutual of Omaha | 800-877-5176 | www.mutualofomaha.com |
| Long-Term Disability | | 800-877-5776 | |
| Short-Term Disability | Sedgwick | 888-436-9530 | https://timeoff.sedgwick.com |
| Business Travel Accident | Prudential | 800-524-0542 | www.prudential.com/mybenefits |
| 401(k) Retirement | Principal | 800-547-7754 | www.principal.com |
| Voluntary Benefits: | | 800-433-3036 | www.aflacgroupinsurance.com |
| Critical Illness | AFLAC | | |
| Accident | | | |
| Hospital Indemnity | | | |
| Legal Services | ARAG | 800-247-4184 | www.arag.com |
| ID Theft | Aura Identity Guard | 855-443-7748 | https://app.identityguard.com/sign-in |
| Travel Assistance Program | AXA | 1-855-847-2194 | assist@imglobal.com |
| Employee Assistance Program | Support Linc | 888-881-5462 | www.supportlinc.com group code: yrmo |
| YRMC Human Resources | | (928) 344-2000 | |
| | Benefits | ext. 7122 | benefits@yumaregional.org |
| | Ask HR | ext. 7129 | askhr@yumaregional.org |

